Williams, Danisha

From:

Virgil, Franchesca

Sent:

Thursday, December 27, 2018 12:08 PM

Subject:

Division - Open Records Act Request #35053

This is the second request. Please be mindful of the request numbers when responding or providing records. They are very similar. Thank you!

Franchesca Virgil

Paralegal
Office of General Counsel
Georgia Department of Community Health
2 Peachtree Street, 40th Floor
Atlanta, GA 30303
404-463-5291 Phone
770-344-5759 Fax
fvirgil@dch.ga.gov

Follow us on Twitter at: https://mobile.twitter.com/gadch

Follow us on Facebook at: https://www.facebook.com/gadept.communityhealth

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From: 66411-16197457@requests.muckrock.com <66411-16197457@requests.muckrock.com>

Sent: Monday, December 24, 2018 3:28 PM

To: Open Records Request < openrecords request@dch.ga.gov>

Subject: Georgia Open Records Act Request: PruittHealth Audits (Department of Community Health)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Department of Community Health ORA Office 40th Floor 2 Peachtree Street Atlanta, GA 30303

December 24, 2018

To Whom It May Concern:

Pursuant to the Georgia Open Records Act, I hereby request the following records:

All available records of audits conducted by your office from December 1, 2013, to the date this request is filled, of PruittHealth and any PruittHealth facility, including but not limited to: nursing, rehabilitation, hospice, care management, home health, or other facilities.

Secondly, all available records of audits conducted by your office from December 1, 2013 to the date this request is filled of The Oaks Skilled Nursing & Rehabilitation Centers, The Oaks Assisted Living Communities, the Sadie G. Mays Health & Rehabilitation Center, Laurel Park Skilled Nursing & Rehabilitation Center, or Peachtree Christian Hospice.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 3 business days, as the statute requires.

Sincerely,

Terry Brown

Filed via MuckRock.com

E-mail (Preferred): 66411-16197457@requests.muckrock.com

Upload documents directly: https://www.muckrock.com/accounts/agency_login/department-of-community-health-

7629/pruitthealth-audits-department-of-community-health-66411/?uuid-login=9b85f288-23e9-44b6-b5cc-

25d9a17a726b&email=OpenRecordsRequest%40dch.ga.gov#agency-reply

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For mailed responses, please address (see note):

MuckRock News DEPT MR 66411 411A Highland Ave Somerville, MA 02144-2516

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Williams, Danisha

From:

Virgil, Franchesca

Sent:

Thursday, December 27, 2018 12:06 PM

Subject:

Division: Open Records Act Request #35052

Good afternoon,

Please see the request listed below and advise if you or any member of your team maintains responsive records. I have a similar request from this same requestor that I will be sending momentarily.

Franchesca Virgil

Paralegal

Office of General Counsel

Georgia Department of Community Health

2 Peachtree Street, 40th Floor

Atlanta, GA 30303

404-463-5291 Phone

770-344-5759 Fax

fvirgil@dch.ga.gov

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From: 66407-89732695@requests.muckrock.com <66407-89732695@requests.muckrock.com>

Sent: Friday, December 21, 2018 4:04 PM

To: Open Records Request < openrecords request@dch.ga.gov>

Subject: Georgia Open Records Act Request: PruittHealth Correspondences

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Department of Community Health ORA Office 40th Floor 2 Peachtree Street Atlanta, GA 30303

December 21, 2018

To Whom It May Concern:

Pursuant to the Georgia Open Records Act, I hereby request the following records:

Any and all records of correspondence or communications (written and email) from September 2014 to September 2015 between Georgia Department of Community Health Offices and employees of any PruittHealth facilities, including but not limited to: nursing centers, rehabilitation centers, corporate offices, or other care centers.

Secondly, any and all records of correspondence or communications (written and email) from December 2013 to the date this request is filled between Georgia Department of Community Health Offices and employees, caregivers, physicians, or representatives of any PruittHealth facilities regarding managed care.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 3 business days, as the statute requires.

Sincerely,

Terry Brown

Filed via MuckRock.com

E-mail (Preferred): 66407-89732695@requests.muckrock.com

Upload documents directly: <a href="https://www.muckrock.com/accounts/agency_login/department-of-community-health-7629/pruitthealth-correspondences-66407/?email=OpenRecordsRequest%40dch.ga.gov&uuid-login=4d4ccd53-93a6-4a2b-9680-55940a2ceb35#agency-reply

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For mailed responses, please address (see note):

MuckRock News
DEPT MR 66407
411A Highland Ave
Somerville, MA 02144-2516

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Williams, Danisha

From: Neil Pruitt < NPruitt@pruitthealth.com>

Sent: Wednesday, February 05, 2014 11:00 PM

To: Danisha Williams
Cc: Jonell Hollis

Subject: RE: SOURCE meeting with GMCF, DCH and Provider Community (2nd)

Yes I can make it. I am scheduled to be out of town but I will change these plans if necessary. - Neil

Neil L. Pruitt, Jr. Chairman & C.E.O.

PruittHealth

Phone: (770) 806-6893 **Fax:** (770) 925-4619

Email: npruitt@pruitthealth.com









pruitthealth.com

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From: Danisha Williams [mailto:danwilliams@dch.ga.gov]

Sent: Wednesday, February 5, 2014 4:35 PM

To: Neil Pruitt

Cc: Danisha Williams; Jonell Hollis

Subject: FW: SOURCE meeting with GMCF, DCH and Provider Community (2nd)

Good Afternoon Mr. Pruitt:

Since this email I have gotten six invitees to commit to 2/24 (12-1pm). Are you able to alter your schedule to accommodate to this date and time? Thanks

>>>>>>>>>

Good Morning Everyone:

Approximately a month of meeting dates and time options have been offered and there is still no consensus. Below are the dates where at least five of the seven invitees indicated they were available. I am reaching out those other individuals that originally indicated they were not available and asking if maybe you can make some alterations so that you can attend one of the date/times listed below. If not, the meeting will have to be pushed to March. Thank you in advance.

2/24: 11-12pm

12-1pm

2/26: 12-1pm

Danisha Williams

Department of Community Health Commissioner's Office

Executive Confidential Assistant to Clyde L. Reese III, Esq., Commissioner 2 Peachtree Street, 40.53 Atlanta, GA 30303 404-656-7990 (Office Phone) danwilliams@dch.ga.gov

Life isn't about waiting for the storm to pass... It's about learning how to dance in the rain!"

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From: Danisha Williams

Sent: Monday, February 03, 2014 12:30 PM

To: Danisha Williams; Hodges, Tarry; npruitt@uhs-pruitt.com; Jerry Dubberly; Marcey Alter; Brian Dowd;

jhowell@ghca.info; Dennis White

Cc: Danisha Williams

Subject: RE: SOURCE meeting with GMCF, DCH and Provider Community (2nd)

Update:

I am waiting on a few more people to respond to the second request, but no consensus yet. Thanks

Danisha Williams

Department of Community Health Commissioner's Office
Executive Confidential Assistant to Clyde L. Reese III, Esq., Commissioner
2 Peachtree Street, 40.53
Atlanta, GA 30303
404-656-7990 (Office Phone)
danwilliams@dch.ga.gov

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From: Danisha Williams

Sent: Friday, January 24, 2014 9:28 AM

To: Danisha Williams; Hodges, Tarry; npruitt@uhs-pruitt.com; Jerry Dubberly; Marcey Alter; Brian Dowd;

jhowell@ghca.info; Dennis White

Subject: RE: SOURCE meeting with GMCF, DCH and Provider Community (2nd)

Good Morning:

According to the responses that I received, none of the original dates and times revealed availability for all of the required attendees. Below are additional dates and times. Please respond via email and indicate all dates and times that you are available. Thank you in advance.

*SOURCE providers as a reminder please provide some cases of concern prior to the meeting to serve as a point of discussion.

2/6: 10-11am, 10:30-11:30am, 11-12pm, 12-1pm, 12:30-1:30pm, 1-2pm

2/10: 11-12pm, 12-1pm, 12:30-1:30pm, 1-2pm

2/12: 11-12pm, 11:30-12:30pm, 12:30-1:30pm

2/17: 2/6: 10-11am, 10:30-11:30am, 11-12pm, 12-1pm, 12:30-1:30pm, 1-2pm

2/18: 2/6: 10-11am, 10:30-11:30am, 11-12pm, 12-1pm, 12:30-1:30pm

2/19: 10-11am, 10:30-11:30am, 11-12pm, 12-1pm, 12:30-1:30pm, 1-2pm

2/20: 10-11am, 10:30-11:30am, 11-12pm, 12-1pm, 12:30-1:30pm, 1-2pm

2/24: 11-12pm, 12-1pm, 12:30-1:30pm, 1-2pm

2/25: 12:30-1:30pm, 1-2pm, 1:30-2:30pm

2/26: 12-1pm, 12:30-1:30pm

Danisha Williams

Department of Community Health Commissioner's Office
Executive Confidential Assistant to Clyde L. Reese III, Esq., Commissioner
2 Peachtree Street, 40.53
Atlanta, GA 30303
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danwilliams@dch.ga.gov

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From: Danisha Williams

Sent: Tuesday, January 21, 2014 12:31 PM

To: Hodges, Tarry; npruitt@uhs-pruitt.com; Jerry Dubberly; Marcey Alter; Brian Dowd; jhowell@ghca.info; Dennis White

Cc: Danisha Williams

Subject: Re: SOURCE meeting with GMCF, DCH and Provider Community

Good Afternoon:

There may be a need to look at additional dates in order to coordinate this meeting. January 21st-23rd are not feasible to anyones schedule. I will provide additional dates and time this week to choose from. Thank you.

Sent from my iPad

On Jan 14, 2014, at 10:51 AM, "Danisha Williams" < danwilliams@dch.ga.gov > wrote:

Good Morning:

Per Commissioner Reese, I am attempting to schedule a SOURCE meeting with GMCF, DCH and provider community that will be held at our office. Please take a moment to look at the possible meeting times below and let me know all the dates and times that work for you. Thanks.

Jan 21st:

10-11am

Jan 22nd:

1-2pm

Jan 23:

2-3pm

Jan 27th:

11:30-12:30pm

12:30-1:30pm

1:30-2:30pm

Jan 28th:

12:30-1:30pm

1:30-2:30pm

Jan 29th:

11-12pm

12-1:00pm

1-2:00pm

Jan 30th:

12-1:00pm

12:30-1:30pm

Feb 3rd:

10:30-11:30am

11-12:00pm

11:30-12:30pm

12-1:00pm

1:30-2:30 pm

Feb 5th:

10:30-11:30am

11-12:00pm

11:30-12:30pm

12-1:00pm

1:30-2:30 pm

Feb 6th:

10:30-11:30am

11-12:00pm

11:30-12:30pm

12-1:00pm

1:30-2:30 pm

Danisha Williams

Department of Community Health Commissioner's Office
Executive Confidential Assistant to Clyde L. Reese III, Esq., Commissioner
2 Peachtree Street, 40.53
Atlanta, GA 30303
404-656-7990 (Office Phone)
danwilliams@dch.ga.gov
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Williams, Danisha

Subject:

PruittHealth Meeting: Contact Person: Alison Hughes Phone: (678) 533-6727

6th Floor Large Conference Room

Start:

Location:

Wed 2/18/2015 2:00 PM

End:

Wed 2/18/2015 2:30 PM

Show Time As:

Tentative

Recurrence:

(none)

Meeting Status:

Not yet responded

Organizer: Required Attendees: Reese, Clyde Alison Hughes

Resources:

6th Floor Large Conference Room

W

DCH Meeting Request_Clyde R...

*Note: Please be aware that during General Assembly, meetings are subject to change on short or no notice.

Meeting Location: 2 Peachtree St, NW, Atlanta, GA 30303

6th Floor Commissioner's Conference Room
Please allot time to enter through security

Williams, Danisha

From:

Alison Westmoreland <ahughes@pruitthealth.com>

Sent:

Friday, February 05, 2016 12:59 PM

To:

Williams, Danisha

Subject:

Meeting Request with PruittHealth

Attachments:

DCH Meeting Request_Clyde Reese_2.5.16.docx

Good afternoon,

Please see the attached meeting request. Let me know if either of these dates are available with the Commissioner's schedule.

Thank you in advance for your help.

Alison Westmoreland

Executive Assistant II PruittHealth

Phone: (678) 533-6727 Fax: (678) 533-6620

Email: ahughes@pruitthealth.com











pruitthealth.com

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MEETING REQUEST

FOR COMMISSIONER CLYDE REESE DEPARTMENT OF COMMUNITY HEALTH

DATE REQUESTED: 2/5/16

DATE SCHEDULED:

CONTACT/PERSON REQUESTING MEETING: Chris Downing / Alison Westmoreland

ORGANIZATION: PruittHealth

TOPICS TO BE ADDRESSED (please list or attach an agenda):

Parkwood and CON's

PARTICIPANTS (list all participants and their titles):

Neil L. Pruitt, Jr. / Chairman and CEO Chris Downing / VP of Governmental Affairs

POSSIBLE DATES AND TIMES (list several)

Either:

Tuesday, February 9th after 10:00 a.m. OR Thursday, February 18th after 10:00 a.m.

PHONE NUMBER: 678-533-6727

FAX NUMBER: 678-533-6620

E-MAIL ADDRESS: ahughes@pruitthealth.com

Please e-mail or fax this information to dewing@dch.ga.gov or (404) 651-6880



Update: Division of Health IT



Presentation to: DCH Board Meeting

Presented by: Kelly Gonzalez, Chief Division of Health IT and Georgia's State Health IT Coordinator



Health Information Technology

What is Health Information Technology?

What is Health Information Technology?

- patients/consumers to better manage one's care through secure Set of technologies that makes it possible for providers and use and exchange of health information.
- Electronic Health Records (EHR)
- Health Information Exchanges
- Personal Health Records (PHR)
- Mobile health apps, "smart" tech

- ePrescribing
- TeleHealth
- Digital health devices
- Health informatics, and more

What is Health Information Technology?

patients/consumers to better manage one's care through secure Set of technologies that makes it possible for providers and use and exchange of health information.

- Electronic Health Records (EHR)
- Health Information Exchanges
- Personal Health Records (PHR)
- Mobile health apps, "smart" tech

- ePrescribing
- TeleHealth
- Digital health devices
- Health informatics, and more

What is the purpose of Health Information Exchange?

connecting disparate systems and data sources to support improved quality of To close the patient information gap across care settings by electronically care, better health outcomes, and reductions in cost.

DCH Division of Health IT

- The Division facilitates various aspects of the Health IT infrastructure throughout Georgia, including:
- Strategic planning for health IT adoption by providers and patients
- Technology and policy development of the Georgia statewide health information exchange network and connection to the nationwide network
- Promotion of the overall statewide health IT infrastructure in Georgia

DCH Division of Health IT

The Division facilitates various aspects of the Health IT infrastructure throughout Georgia, including:

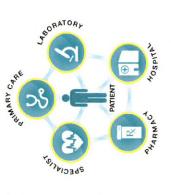
- Strategic planning for health IT adoption by providers and patients
- Technology and policy development of the Georgia statewide health information exchange network and connection to the nationwide network
- Promotion of the overall statewide health IT infrastructure in Georgia

Our Mission is to advance healthcare quality while reducing costs

- Improving access to information to support coordination of care and among hospitals, labs, and healthcare organizations to better manage patient care
- Promoting the early detection, prevention, and management of chronic illness through use of health information technology
- Achieving improvements in care efficiency and population health



Widespread provider connectivity



Electronic Health Records ePrescribing Digital health tools



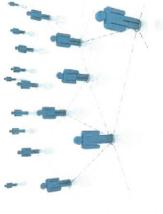




Widespread provider connectivity

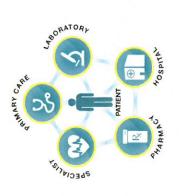


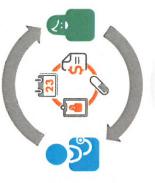
Patient Engagement

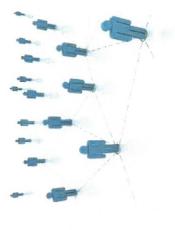


Population Health Management









Population Health Management

Patient Engagement

Electronic Health Records Digital health tools ePrescribing

Widespread provider connectivity

Evaluate effectiveness of health IT initiatives

Strengthen privacy and data protections

health IT collaborations Support public-private



Division of Health IT: Status Update

Georgia Medicaid EHR Incentive Payment Program

Program Details

- Purpose: Incentivize Medicaid providers to adopt and meaningful use certified electronic health records
- Program began in September 2011, ends in 2022
- Incentive funding is 100% federally funded



To-date

- Program has disbursed more than \$200 million to Georgia Medicaid providers
- 128 eligible hospitals and 2519 eligible professionals
- 72% of Georgia providers have EHRs, above the national average of 68%

Georgia Health Information Exchange Network



- DCH has facilitated the development and implementation of Georgia's statewide health information exchange network.
- DCH collaborated with the Georgia Health Information Network, Inc. (GaHIN), a non-profit organization, to establish the statewide HIE
- GaHIN is a Network of Networks Model. Health systems and regional HIEs connect hospitals, physician practices and other providers to GaHIN
- Not a central repository of clinical data. Information remains with the treating provider and only flows when there is authorization
- Established governance and policy framework to support Network
- DCH will transition the HIE operations and technology to GaHIN in 2014

GaHIN Board of Directors



Executive Committee

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Alliant/GMCF

James R. (Jim) Morrow, MD (Vice Chairman)

Morrow Family Medicine President and CEO

Duane A Kavka (Secretary)

Executive Director

Georgia Association for Primary Health Care, Inc.

Kelly Gonzalez, MS

Chief, Division of Health IT

Georgia Department of Community Health State Health IT Coordinator

Denise Hines, Ph.D

Executive Director

Georgia Health Information Network

President and CEO Donna W. Hyland

Children's Healthcare of Atlanta

Dominic H. Mack, MD, MBA

Executive Medical Director/Principal Investigator GA-HITEC Deputy Director of the National Center for Primary Care Morehouse School of Medicine

Clyde L. Reese, III Esq.

Commissioner

Georgia Department of Community Health

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David Hefner, MPA

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Georgia Health Care Association President and CEO

Warren S. Hutchings, MD

Georgia State Medical Association

Morgan Kendrick

Blue Cross Blue Shield of Georgia

Meadows Regional Medical Center President and CEO

J. Alan Kent, FACHE

Carol A. Ludwig, RPH

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Deven Mattheus, MPM

Northeast Georgia Health System Chief Clinical Integration Officer HealtheConnection HIE

J. Patrick O'Neal, MD

Georgia Department of Public Health Director, Health Protection

Glenn E. Pearson, FACHE

Georgia Hospital Association Executive Vice President

Governor's Health Policy Advisor Katie Rogers

State of Georgia

Director of the Office of Health Services Department of Corrections Thomas E. Sittnick

Jeffeory White, MD

White Pediatrics & North Georgia Clinical Research Center

Cindy Zelden

Executive Director

Georgians for a Healthy Future

Support for GaHIN





BY THE GOVERNOR OF THE STATE OF GEORGIA

A COMMENDATION

WHEREAS: The Georgia Health Information Network (GaHIN) is a valued contributor to the overall well-being of our state's critizens as a public-private collaborative that seeks to impreve health care coordination and the care of all patients through a state-wide health information exchange that will connect hospitals, clinics, labs, regional health information exchanges, and other health care related stakeholders; and

WHEREAS: Working alongside the Georgia Department of Community Health and the Georgia Health Information Technology Regional Extension Center, the GaHIN is helping to meet the needs of patients in every corner of our state by forming the Georgia Health Information Exchange, network, which will connect regional health information exchanges and allow for rosst-effective and timely delivery of information; and

WHEREAS: In matters of health and physical well-being, information is vital to providing appropriate care. This scente exchange of clinical information will improve coordination, patient-centered care, the health status of our state, and managed care of individuals who deal with chronic health care needs; and

WHEREAS: The health of every Georgian is a priority of my administration. It is imperative that our state continues to earth for cost-effective means of improving our health care system and quality of patient care; now

THEREFORE: I, NATHAN DEAL, Governor of the State of Georgia, do hereby commend all those involved in the

GEORGIA HEALTH INFORMATION NETWORK

and support this beneficial tool as it helps to improve the medical care of our citizens.



in witness whereof, I have hereunto set my hand and consult the Seal of the Parestive Department to be affired this z^{mi} day of August, 2013.

Nathan Deal



Georgia State Medical Association, Inc.

August 1, 2013

Dennis L. White Chair, Georgia Health Information Network (GaHIN) 1455 Lincoln Parkway, Suite 800

Atlanta, Georgia 30346 678.527.3404

Dear Dennis White:

The Georgia Health Information Network (GaIIIV) is a network of networks closing the information gap and improving the quality of care across Georgia, helping physicians attain meaningful use, and connecting physicians to regional health information exchanges.

The mission of GaHIN is to facilitate a statewide HIN fo improve healthcare coordination, reduce costs, and impr

physicians within Georgia who practice inclusive medic hereby expresses its support for GaHIN and its efforts to improve healthcare in Georgia. The Georgia State Medical Association (GSMA) is an

Warren S Hutchings MD

Warren S. Hutchings, M.D. Board Chair, Georgia State Medical Association

The Georgia Health Information Network dy the Georgia Hospital Association Supporting

July 9, 2013

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Capacity Building and Health IT Innovation

- innovation grants and contracts to support provider connectivity and DCH distributed nearly \$6 million in capacity building and health IT statewide network advancement
- Chatham HealthLink
- Georgia Association for Primary Health Care (FQHCs)
- GRACHE
- Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD)
- Georgia Department of Juvenile Justice (DJJ)
- Georgia Department of Families & Children's Services (DFCS)
- Georgia Department of Public Health (DPH)
- Georgia Health Information Network (GaHIN)
- Georgia Institute of Technology
- Georgia Partnership for TeleHealth
- HealtheConnection
- Pediatric Healthcare Improvement Coalition (PHIC)
- West Georgia HIE

GaHIN Products and Services

GEORGIADIRECT

- Simple messaging service that enables providers to <u>securely</u> transmit patient health data to other authorized clinicians
- Launched in June 2012
- Used by nearly 3000 providers
- No cost to providers

GEORGIA

- Query-based exchange allows providers to use their connected EHR to search for their patient's health information at the point of care
- Launched in August 2013
- No cost in first 3 years for directly connected organizations

Building Momentum → Movement

Connection Progress

G E O R G I A CONNECTED CARE

- August 2013: Technology infrastructure and Georgia Medicaid
- October 2013: Bi-directional GRITS (Public Health Immunizations)
- February 2014: Emory Healthcare and Grady Health System; application for Nationwide Network approved
- March 2014: (Georgia Families 360°) DFCS, DJJ, Amerigroup, Patient Profile available to all Medicaid providers via MMIS web portal
- April 2014: Public Health SendSS and Electronic Lab Reporting
- Q2 2014: Archibold HIE (ArchHIE) & GA Partnership for TeleHealth (GPT)

Building Momentum → Movement

EARLY ADOPTERS:

- Amerigroup (CMO)
- ArchHIE
- Blue Cross Blue Shield GA
- Chatham HealthLink
- Children's Healthcare of Atlanta
- **Emory Healthcare**
- GAPHC
- Georgia Medicaid (DCH)
 - **Georgia Public Health**
- Georgia DBHDD & CSBs Georgia DHS/DFCS
- **Georgia DJJ**
- **ENGAGED PARTIES**
- Aetna/Coventry
- Athens Regional
- CIGNA
- **Piedmont**
- Phoebe Putney

- Georgia Partnership for TeleHealth
- Georgia Tech Health Services
- GRACHE
- **Grady Health System**
- HealtheConnection
- Kaiser Permanente
- Microsoft HealthVault

Nationwide Network (eHealthWay)

- PeachState (CMO)
- Wellcare (CMO)
- West Georgia HIE
- Various EHR vendors
- Rite Aid
- Tenet
- UHS Pruitt
- United Health Care
- Wellstar



Next Generation of Health IT

Health IT Initiatives

Public Health

Identify use cases and explore the impact of connecting DPH technologies to GaHIN to improve care coordination for vulnerable populations

Georgia Pediatric Asthma Initiative

Examine the impact of specific clinical protocols in Pediatric Asthma and the use of health IT with providers, patients and caregivers to reduce ED visits, hospitalizations & school absenteeism

Renal Transplant Initiative

Use GeorgiaDirect to significantly reduce time for patient referrals for transplant services

Georgia Families 360°

- Part 2: Enhanced connection for DFCS, DJJ, DBHDD, and Amerigroup
- Examine the impact of enhanced connectivity and use of digital self-care tools

The DCH Division of Health IT aims to use technology to improve the quality of health care while reducing costs

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1 PATIENT ENGAGEMENT

Improve Individual Health Status and Outcomes

Leverage powerful health IT tools giving individuals access to and involvement in their health decisions, resulting in better self-care, disease prevention, and wellness.

 Build enhanced Medicaid Member online portal and evaluate Medicaid Member user experience

The DCH Division of Health IT aims to use technology to improve the quality of health care while reducing costs

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2 INNOVATIVE ENCOUNTER MODELS

Improve Patient Access to Care

Improve patient access to care by facilitating adoption and implementation of health IT approaches that promote innovative encounters across the healthcare system.

Telehealth, mobile, and "smart" technologies

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3 POPULATION HEALTH MANAGEMENT

Reduce Cost & Improve Proper Service Utilization

Develop methods/standards for harmonizing clinical and claims data, giving <u>providers</u> and policymakers greater insight to meet the complex needs of the high-risk, sickest and most expensive Medicaid members

Technology support for Medicaid programs and policies

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4 DATA COORDINATION & EXCHANGE

Reduce Splintered Coordination of Care

Close the patient information gap among healthcare providers by identifying and promoting efficient, secure methods for health information exchange. Facilitate electronic reporting of quality measures.

 Leverage connections between Georgia providers and the statewide Network to continuously improve care coordination

Kelly Gonzalez, MS

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Georgia Department of Community Health Georgia State Health IT Coordinator

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For more information about GaHIN, visit www.gahin.org

